

4049 Pennsylvania Ave., Suite 303
Kansas City, MO 64111



Clinic Efficiency:



All Roads Point to Success

Webinar

February 15, 2012

11:15 am—1:00 pm CT



Development Systems, Inc.

This training is supported by Grant #FPTPA070025
From the Office of Population Affairs,
US Department of Health & Human Services, Region VII.

Description

Participants attending this webinar will receive an overview of clinic efficiency and current methodologies for assessing service delivery. Following the overview, there will be a discussion of strategies for improving clinic efficiency that can lead to expanded access to care and to more sustainable clinics.

Audience

This workshop is designed for administrators, managers, program directors, nurses, nurse practitioners and others with authority and responsibility of clinic oversight and management.

Objectives

As a result of this workshop, participants will be able to...

- List selected critical domains for clinic efficiency; and
- Examine the key components needed to make improvements in clinic efficiency.

Impact Statement

As a result of increased clinic efficiency knowledge, health care professionals will be able to identify 1-2 clinic efficiency strategies that will enhance the efficiency of the clinic and select a clinic efficiency strategy to implement in their clinic.

Questions

For more information regarding this webinar, please contact Shawnta Jefferies by phone at 816.561.5050, or by email at sjefferies@devsys.org.

Presenters

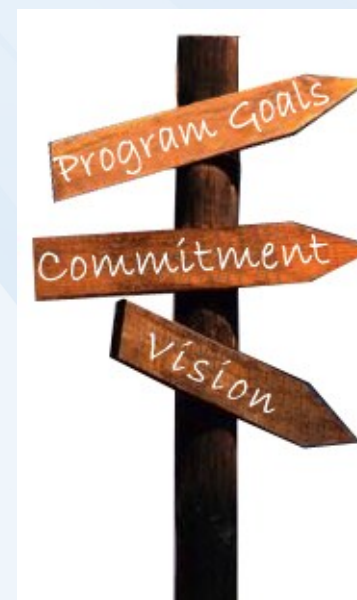
Jolene Shaw

Jolene Shaw is a training coordinator at Development Systems, Inc. Ms. Shaw also serves as the Clinic Efficiency Coordinator for Region VII. She received her Bachelor of Science in Business Management from Baker University. Ms. Shaw has over 30 years of experience working and volunteering with non-profit organizations.

Sue Gadon

Sue Gadon has her Masters of Public Administration in Health Policy and Management from New York University. She is an Independent Consultant with over 20 years of experience developing and implementing strategies that optimize clinic operations and effectively address provider productivity, workflow, workflow redesign, quality, billing and coding, scheduling templates, and fee collection improvements.

KEYS TO SUCCESS



Agenda

- 11:15-11:30 Site check-in & troubleshooting
- 11:30-11:50 Efficiency Overview
- 11:50-12:10 Clinic Efficiency critical questions:
-The three A's
- 12:10-12:50 How do we start
- 12:50-1:00 Question and Answer
- 1:00 Evaluations and webinar wrap-up

Tuition

- Title X* \$0 per line/web connection
1 complimentary line per Title X agency
\$25 Title X each additional line
- Non-Title X \$35 per line/web connection
- CE's \$10

Contact Hours

Development Systems, Inc. is an approved provider of continuing nursing education by the Missouri Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. This course has been approved for **1.5** contact hours for nurses only.

Nurses who sign in as specified, remain throughout the educational activity, complete an evaluation, and are present at the end of the training will receive the requested CE and/or certificate of completion.

Cancellations/Refunds

Development Systems, Inc. is offering the training at no cost to Title X clinics. If a registered participant is unable to attend, the Site Coordinator has the option of substituting participants.

DSI reserves the right to cancel this program if registration fails to draw a minimum of 15 participants by the registration deadline. In such an event, all registered participants will be notified by mail, fax, or telephone.

Roles and Responsibilities of the Site Coordinator

The Site Coordinator will be the primary point of contact between Development Systems, Inc. and the agency participating in the webinar. The Site Coordinator will not only coordinate the registration process for the clinic, but receive all training materials, the event call in number, and event passcode. Please submit a registration form for each person participating in the webinar.

If you are the Site Coordinator and would also like to participate in this webinar, please complete both the registration form and Site Coordinator Agreement Form.

Responsibilities

- Ensure there is a central location for participants to participate in the webinar.
- Ensure handouts are provided to participants prior to the training event.
- Ensure that attendance rosters and participant evaluations are signed and completed the day of the training and returned to Development Systems, Inc.
- **Submit payment for each additional line requested.**

Site Coordinator Agreement Form

TIME: 11:15 AM - 1:00 PM CT

Site Name _____
Name _____
Job Title _____
Agency _____
Agency Address _____
City _____ State ____ Zip _____
Phone _____ Fax _____

I agree to the terms set forth under which I will provide Site Coordinator responsibilities for the training session on February 15, 2012. I understand that if I am unable to moderate this session it is my responsibility to designate a replacement and notify Development Systems, Inc.

(Please print legibly)

X
PRINT NAME _____

X
SIGNATURE _____

**Register online at
www.devsys.org**

**or fax your forms to
816-561-4222**

**Registration Deadline:
February 5, 2012**

Clinic Efficiency: Solving the Equation

Webinar
February 15, 2012
TIME: 11:15 AM - 1:00 PM CT

Name _____
Job Title _____
Agency _____
Agency Address _____
City _____ State ____ Zip _____
Phone _____ Fax _____
Email _____

Please check one:

My position is...

- Title X Funded Non Title X Funded
 Yes, I'd like a Certificate of Completion

Please check one:

- Title X \$0 Title X Additional Line \$25
 Non Title X \$25
 CE's \$10

Additional Lines _____

Check Number _____

Total Enclosed _____

Make checks payable/mail to:
Development Systems, Inc.
4049 Pennsylvania Ave., Suite 303
Kansas City, MO 64111
Phone: 816-561-5050
Fax: 816-561-4222